

COP31 TÜRKİYE · ANTALYA

Interpretation Services Price Card

ISSUE DATE 26 September 2026	CURRENCY USD, excluding VAT (20%)	STANDARD Two interpreters per language (AIIC)
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01 REMOTE SIMULTANEOUS INTERPRETATION (RSI)

Remote — price per interpreter*	2 hours	4 hours	8 hours
Language pair — price per interpreter	USD	USD	USD
English ↔ Turkish	300	500	750
English ↔ Spanish	300	500	750
English ↔ French	300	500	750
English ↔ Portuguese	300	500	750
English ↔ Russian	300	500	750
English ↔ Arabic	350	550	800
English ↔ Chinese	500	750	1,000
English ↔ Azerbaijani	300	500	750
CART accessibility, live captions	Upon request		
Sign Language ISL or Turkish Sign	Upon request		
Other languages	Upon request		

02 ONSITE SIMULTANEOUS INTERPRETATION

Onsite — price per interpreter*	2 hours	4 hours	8 hours
Language pair — price per interpreter	USD	USD	USD
English ↔ Turkish	350	550	800
English ↔ Spanish	350	550	800
English ↔ French	350	550	800
English ↔ Portuguese	350	550	800
English ↔ Russian	350	550	800
English ↔ Arabic	350	600	900
English ↔ Chinese	550	750	1,000
English ↔ Azerbaijani	350	550	800
Sign Language ISL or Turkish Sign	Upon request		
Other languages	Upon request		

Terms applicable to interpretation rates

- * Two (2) interpreters are mandatory per language, in accordance with AIIC standards.
- The above rates also apply to whispering (chuchotage) and consecutive interpretation.
- VAT (20%) is excluded from the above rates.
- Recording:** if the interpretation is recorded, an additional 20% charge applies per interpreter due to intellectual property rights. This applies only if the recording is broadcast, streamed or published publicly; it does not apply to recordings made solely for internal reporting, meeting minutes or documentation purposes.

03 OTHER SERVICES

No.	Other services**	Price (USD)
SERVICES PER SINGLE EVENT		
1	Remote technical support Event monitoring, interpreter monitoring and troubleshooting before the session	175 / hour
2	Overtime	175 / hour
3	Recording/Copyright	20 % ***
SERVICES FOR PAVILIONS		
4	Infrastructure cost per event	550 / session
5	Hybrid technical support for interpretation services	175 / hour 950 / day
6	Remote project management Agenda and communication	175 / hour
7	Remote simultaneous interpretation Listeners app + livestreaming to Zoom, MS Teams, etc.	1,200 / day
8	Overtime	175 / hour
9	Recording/Copyright	20 % ***
10	Tour guide system	Upon request
11	Computer and audio/video interfaces for RSI	Upon request

** Other services will be quoted separately according to the needs of the event and presented in a quotation.

*** Recording: if the interpretation is recorded, an additional 20% charge applies per interpreter due to intellectual property rights. This applies only if the recording is broadcast, streamed or published publicly; it does not apply to recordings made solely for internal reporting, meeting minutes or documentation purposes.

04 AVAILABLE LANGUAGES

UN languages + host country 6 UN languages + Turkish	Arabic, Chinese, English, French, Russian, Spanish + Turkish
EU languages 24 EU languages	Bulgarian, Croatian, Czech, Danish, Dutch, English, Estonian, Finnish, French, German, Greek, Hungarian, Irish, Italian, Latvian, Lithuanian, Maltese, Polish, Portuguese, Romanian, Slovak, Slovenian, Spanish, Swedish and Ukrainian
Other languages Available upon request	Albanian, Amharic, Arabic, Armenian, Azerbaijani, Balinese, Bambara, Basque, Belarusian, Bengali, Bosnian, Burmese, Catalan, Chinese Cantonese, Chuukese, Creole (EN, FR or PT based), Dari, Farsi, French African (different countries) and Canadian, Galician, Georgian, Gujarati, Hausa, Hebrew, Hindi, Icelandic, Indonesian, International Sign Language, Japanese, Kazakh, Khmer, Kinyarwanda, Kirgiz, Korean, Kurdish, Lao, Lingala, Macedonian, Malay, Marathi, Montenegrin, Nepali, Northern Sami, Norwegian (incl. Bokmål and Nynorsk), Pashto, Pidgin (different types), Portuguese Brazil, Punjabi, Romany, Russian, Serbian, Sinhala, Somali, Spanish LATAM, Swahili, Tagalog, Taiwanese, Tajik, Tamil, Telugu, Thai, Tigrinya, Turkish, Turkmen, Ukrainian, Urdu, Uyghur, Uzbek, Valencian, Vietnamese, Welsh, Wolof, Yoruba

05 CANCELLATION POLICY

Onsite interpretation	If the cancellation occurs thirty (30) business days (inclusive) before the event, no fee applies, If the cancellation occurs fifteen (15) business days (inclusive) before the event, 50% of the confirmed service fee applies. If the cancellation occurs seven (7) business days (inclusive) or less before the event, 100% of the confirmed fee applies.
Remote interpretation	If the cancellation occurs thirty (30) business days (inclusive) before the event, no fee applies, If the cancellation occurs fifteen (15) business days (inclusive) before the event, 50% of the confirmed service fee applies. If the cancellation occurs seven (7) business days (inclusive) or less before the event, 100% of the confirmed fee applies.
Force majeure	Force majeure events are handled in accordance with the UN's contractual provisions.

06 SERVICE POLICY — SERVICE LEVEL COMMITMENTS

Performance indicator	Satisfactory level / commitment	Definition
Interpretation accuracy	95%	The interpretation should accurately convey the meaning, intent and tone of the original speaker's message, with minimal errors in translation.
Interpreter readiness	95% of interpreters ready at least 15 minutes before the event begins	All interpreters should be fully prepared, logged into the system and available at the designated time.
On-time start	95% of all sessions begin at the scheduled time	Interpretation should commence without delay, in sync with the event schedule.
Continuity of service (minimal downtime)	Less than 0.5% downtime across the entire event (no more than 1 minute of disruption per 3 hours). RSI software delay under one second (excluding interpreter delay).	Interpretation services should run smoothly without breaks, except for planned interpreter switches.
Coverage of required languages	95% coverage of the 6 UN languages + Turkish required in the Blue Zone; other languages on request	There should be no gaps in language coverage during any part of the event.
Participant satisfaction	Average satisfaction of 95% on participant feedback	Post-event surveys should indicate that attendees are generally satisfied with the quality of interpretation services provided.
Response time	Within 24 hours	Requests for interpretation services before the event should be resolved within 24 hours.
Booking time	At least 7 days' advance notice	The Service Provider must receive notice of the event at least 7 days in advance; otherwise, the availability of COP31 interpreters cannot be guaranteed.
Technical issue resolution	Issues resolved within 120 minutes for 95% of incidents	Any technical or personnel issues should be swiftly resolved to avoid major disruptions to the interpretation process.
Overtime	USD 175 per interpreter per hour, calculated in 30-minute increments	Any interpretation time exceeding the pre-agreed session duration is billed as overtime. Overtime must be pre-approved by the Client's designated focal point unless it occurs due to a session overrun beyond the Contractor's control.